## IMPACT-PL

In almost three years of benefit administration, CT Paid Leave has provided over \$1.45 billion in benefits to more than 185,000 unique workers. CT Paid Leave has received applications from all 169 cities and towns.

## BY THE NUMBERS:



**52 percent** of claims allow employees to address their own serious health condition.



**33percent** of claims are related to pregnancy, childbirth or bonding with a new child.



**14 percent** of claims support employees to care for a family member with a serious health condition.

66

Claim decisions are made, on average,

2.3 days after documentation is filed.

**92 percent** of claims issues are resolved with one phone call.

This program saved my family! My wife had breast cancer and was not able to work for several months.
Thank God we live in Connecticut.

-Michele

My husband was injured helping a friend. He was out of work for 6 weeks. We weren't sure what to do but when instructed to apply for CT Paid Leave, our initial fear turned to relief.

We are grateful.

-Sofia

I had a Hysterectomy
a year ago and CT
Paid Leave made sure
that I could pay my
bills while recovering.
I was able to recover
completely before
returning to work.

-Irma

5/5

The average length of leave is about 7 weeks.

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