

Fund Recovery Update

September 12, 2024

CT Paid Leave Authority

Board of Directors Meeting

Non-Compliance Notices

- 110,080 Notices were sent to 48,902 unique employers for Q1 2023 – Q2 2024
- 14,867 Employer notices paid for 9,283 unique employers
- 19,130 Employer accounts status updated to currently not covered by the program
 - 61% Employer accounts updated by working with TPA's, DOL, & DRS
- 45,473 Notices Waived for 25,805 Unique Employers
- 31,521 Notices for 12,111 unique employers were sent to Fund Recovery Vendor.

Notice Quarter	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024	Total
Employer Quarterly Notice Payments	4,101	2,507	2,838	2,251	2,278	892	*14,867
Outstanding Base Amount Paid	\$ 943,747	\$ 598,212	\$ 720,481	\$ 671,092	\$ 586,375	\$ 261,643	\$ 3,781,550
Interest Amount Paid	\$ 34,336	\$ 19,956	\$ 19,120	\$ 12,566	\$ 10,869	\$ 2,626	\$ 99,473
Penalty Amount Paid	\$ 253,709	\$ 148,706	\$ 170,837	\$ 138,553	\$ 151,862	\$ 56,767	\$ 920,435
Total Payments Received	\$ 1,231,791	\$ 766,873	\$ 910,438	\$ 822,211	\$ 749,106	\$ 321,036	\$ 4,801,457

** 9,283 Unique Employers*

Fund Recovery Vendor

- Transworld Systems Inc. (TSI)
 - 1,852 Employer notices paid
 - 2,588 Employer notices waived
 - 8.21% of 31,521 Notices sent to TSI resolved

NoticeYear/ Quarter	Notices Sent to TSI		Notices Waived		Notices with payments		Amount Paid
2023 - 1	7,743		701		463		\$ 155,710.32
2023 - 2	7,612		803		509		\$ 173,108.91
2023 - 3	8,156		791		589		\$ 201,475.17
2023 - 4	8,010		293		291		\$ 89,651.12
Total	31,521		2,588		1,852		\$ 619,945.52
% Resolved			8.21%		5.88%		

Non-Compliance Notices Case Activity

- 17,602 Cases submitted
- 3,194 Contacts added to 3,011 employer accounts after notices sent out

		As of	As of	As of
Finance #'s	Currently	4/11/2024	12/14/2023	9/14/2023
Updates to Cases/Actions	88,781	67,196	41,320	14,997
Cases worked by Rep	29,155	21,904	13,682	4,616
Actions Per case	3.05	3.07	3.02	3.25
Actions Per Day	308	360	386	325
Cases Touched per day	164	193	216	190

Cases Received	
Q3 2023 (July, August, September)	5,673
Q4 2023 (October, November, December)	3,946
Q1 2024 (January, February, March)	2,864
Q2 2024 (April, May, June)	2,878
Q3 2024 (July, August, September)	2,241
Total	17,602
Closed cases	17,264
Cases with valid disputes/reconsiderations	38
Cases currently assigned to users	72
Worked cases pending employer responses	120
Worked cases with responses	10
New cases to be worked	98
Total	17,602