

Fund Recovery Update

December 14, 2023

CT Paid Leave Authority

Board of Directors Meeting

Non-Compliance Notices

- 59,482 Notices were sent to 30,749 unique employers for Q1-Q3 2023
- 6,265 Employers have paid
- 10,108 Employer accounts status updated to currently not covered by the program
 - 58% Employer accounts updated by working with TPA's, DOL, & DRS
- 27,160 Notices for 15,850 unique employers will be sent to Fund Recovery Vendor in January.

Notice Quarter	Q1 2023	Q2 2023	Q3 2023	Total
Employer Accounts	3,346	1,687	1,232	6,265
Outstanding Base Amount Paid	\$ 780,838	\$ 394,933	\$ 355,505	\$ 1,531,276
Interest Amount Paid	\$ 19,663	\$ 6,333	\$ 3,886	\$ 29,881
Penalty Amount Paid	\$ 213,837	\$ 97,885	\$ 86,774	\$ 398,496
Total Payments Received	\$ 1,014,338	\$ 499,151	\$ 446,165	\$ 1,959,653

Non-Compliance Notices Case Activity

- 8,668 Cases submitted
- 2,111 Contacts added to
1,717 employer accounts after
notices sent out

Case Count Summary	Current	9/14/2023
Updates to Cases/Actions	41,320	14,997
Unique Cases Worked	13,682	4,616
Actions Per Case	3.02	3.25
Actions Per Day	386	325
Cases Touched Per Day	216	190
Cases Closed Per Day	73	67

Cases Received	
July Activity	2,867
August Activity	1,026
September Activity	1,780
October Activity	1,559
November Activity	1,343
December Activity	93
Total	8,668
Closed cases	7,470
Cases with valid disputes/reconsiderations	120
Cases currently assigned to users	145
Worked cases pending employer responses	198
Worked cases with responses	490
New cases to be worked	245
Total	8,668