

Fund Recovery Update

December 12, 2024

CT Paid Leave Authority

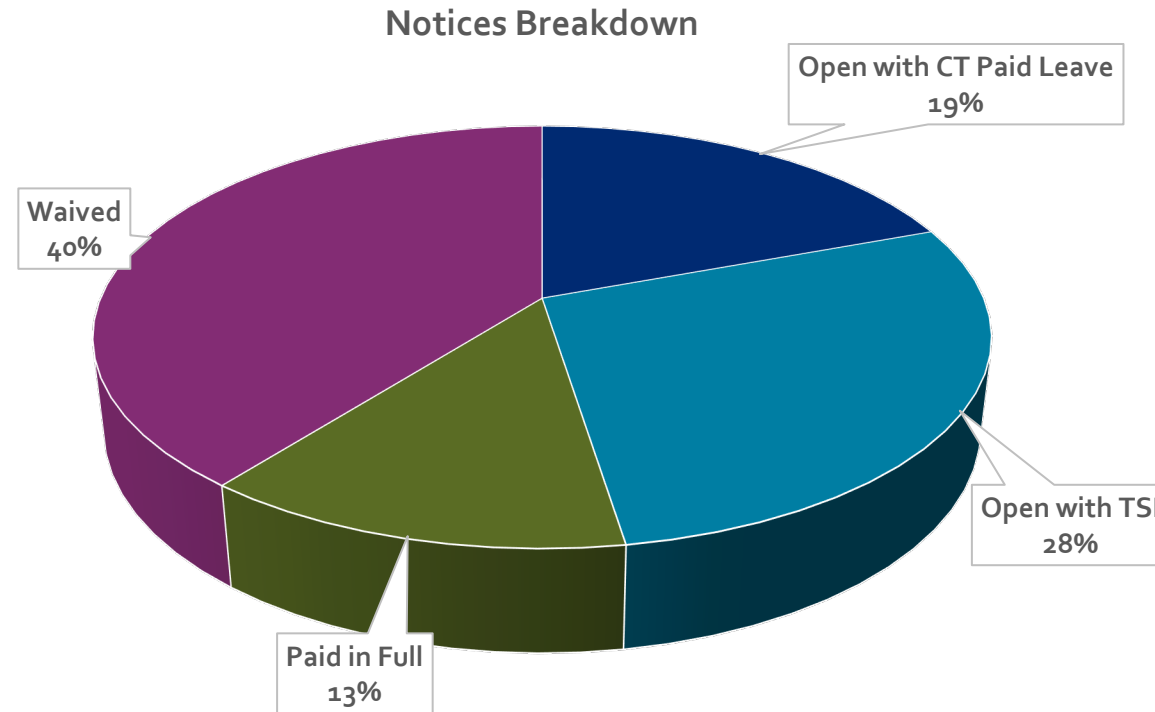
Board of Directors Meeting

Non-Compliance Notices

- 124,692 Notices were sent to 51,689 unique employers for Q1 2023 – Q3 2024
- 17,415 Employer notices paid for 9,954 unique employers
- 20,568 Employer accounts status updated to currently not covered by the program
 - 57% Employer accounts updated by working with TPA's, DOL, & DRS
- 49,096 Notices Waived for 27,159 Unique Employers
- 42,023 Notices for 15,653 unique employers were sent to Fund Recovery Vendor.

| Notice Quarter | Q1 2023 | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 | Q3 2024 | Total |
|------------------------------------|---------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|---------------------|
| Employer Quarterly Notice Payments | 4,249 | 2,636 | 2,942 | 2,388 | 2,636 | 1,655 | 909 | *17,415 |
| | | | | | | | | |
| Outstanding Base Amount Paid | \$ 960,833 | \$ 632,436 | \$ 748,594 | \$ 719,283 | \$ 648,105 | \$ 406,525 | \$ 292,656 | \$ 4,408,432 |
| Penalty Amount Paid | \$ 262,315 | \$ 160,275 | \$ 185,027 | \$ 161,335 | \$ 175,048 | \$ 102,040 | \$ 63,359 | \$ 1,109,398 |
| Interest Amount Paid | \$ 38,020 | \$ 23,540 | \$ 21,778 | \$ 16,396 | \$ 15,718 | \$ 6,615 | \$ 3,013 | \$ 125,079 |
| Total Payments Received | \$ 1,261,168 | \$ 816,250 | \$ 955,399 | \$ 897,014 | \$ 838,870 | \$ 515,180 | \$ 359,027 | \$ 5,642,910 |
| * 9,954 Unique Employers | | | | | | | | |

Non-Compliance Notices



Fund Recovery Vendor

- Transworld Systems Inc. (TSI)
 - 2,552 Employer notices paid
 - 4,756 Employer notices waived
 - 17.39% of 42,023 Notices sent to TSI resolved

| NoticeYear/ Quarter | Notices Sent to TSI | | Notices Waived | | Notices with Payments | | Amount Paid |
|------------------------|---------------------------|--|-------------------|--|-----------------------------|--|----------------------|
| 2023 - 1 | 7,743 | | 1,032 | | 541 | | \$ 189,920.32 |
| 2023 - 2 | 7,612 | | 1,140 | | 587 | | \$ 210,483.30 |
| 2023 - 3 | 8,156 | | 1,147 | | 658 | | \$ 216,891.66 |
| 2023 - 4 | 8,010 | | 685 | | 406 | | \$ 127,386.89 |
| 2024 - 1 | 10,502 | | 752 | | 360 | | \$ 104,594.82 |
| Total | 42,023 | | 4,756 | | 2,552 | | \$ 849,276.99 |
| % Resolved | | | 11.32% | | 6.07% | | |

Non-Compliance Notices Case Activity

- 19,938 Cases submitted
- 3,681 Contacts added to 3,449 employer accounts after notices sent out

| | | As of | As of | As of | As of |
|--------------------------|---------|-----------|-----------|------------|-----------|
| Finance #'s | Current | 9/12/2024 | 4/11/2024 | 12/14/2023 | 9/14/2023 |
| Updates to Cases/Actions | 99,599 | 88,781 | 67,196 | 41,320 | 14,997 |
| Cases worked by Rep | 32,526 | 29,155 | 21,904 | 13,682 | 4,616 |
| Actions Per case | 3.06 | 3.05 | 3.07 | 3.02 | 3.25 |
| Actions Per Day | 281 | 308 | 360 | 386 | 325 |
| Cases Touched per day | 152 | 164 | 193 | 216 | 190 |

| | |
|--|---------------|
| Cases Received | |
| Q3 2023 (July, August, September) | 5,673 |
| Q4 2023 (October, November, December) | 3,946 |
| Q1 2024 (January, February, March) | 2,864 |
| Q2 2024 (April, May, June) | 2,878 |
| Q3 2024 (July, August, September) | 3,178 |
| Q4 2024 (October, November) | 1,399 |
| Total | 19,938 |
| | |
| Closed cases | 19,809 |
| Cases with valid disputes/reconsiderations | 33 |
| Cases currently assigned to users | 38 |
| Worked cases pending employer responses | 23 |
| Worked cases with responses | 3 |
| New cases to be worked | 32 |
| Total | 19,938 |