

# Fund Recovery Update

*December 11, 2025*

*CT Paid Leave Authority*

*Board of Directors Meeting*

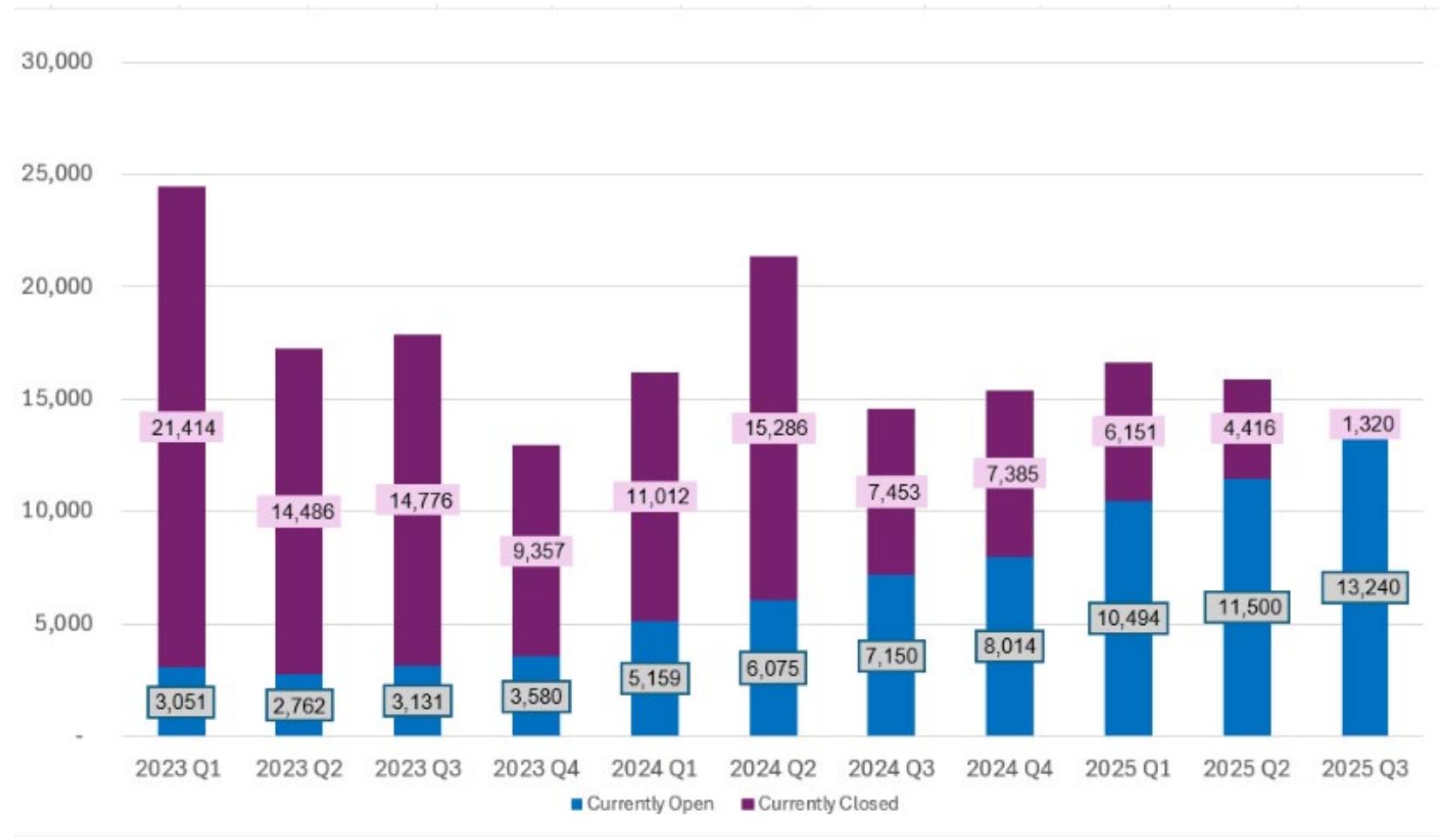
# Non-Compliance Notices

- 187,236 Notices were sent to 65,578 unique employers for Q1 2023 – Q3 2025
- 27,229 Employer notices paid for 14,305 unique employers
- 34,059 Employer accounts status updated to currently not covered by the program
  - 43% Employer accounts updated by working with TPA's, DOL, & DRS
- 86,222 Notices waived for 36,549 unique employers
- 87,979 Notices for 24,349 unique employers were sent to Fund Recovery Vendor.

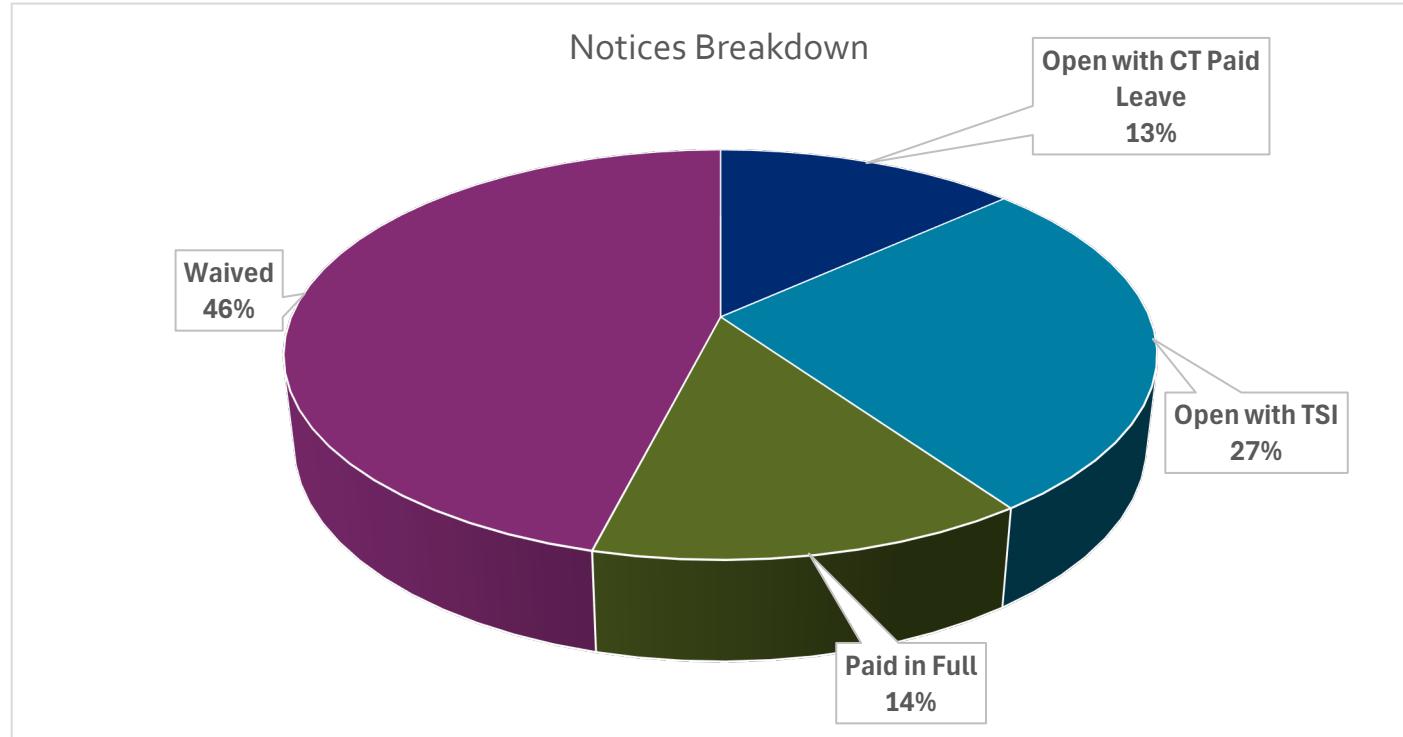
Notice Year	2023	2024	2025	Total
Employer Quarterly Notice Payments	12,973	9,175	5,081	*27,229
Outstanding Base Amount Paid	\$ 3,260,132	\$ 2,580,127	\$ 1,361,626	\$ 7,201,885
Penalty Amount Paid	\$ 800,981	\$ 603,294	\$ 337,731	\$ 1,742,006
Interest Amount Paid	\$ 138,919	\$ 72,938	\$ 22,448	\$ 234,305
<b>Total Payments Received</b>	<b>\$4,200,032</b>	<b>\$3,256,359</b>	<b>\$ 1,721,805</b>	<b>\$ 9,178,196</b>

\* 14,305 Unique Employers

# Non-Compliance Notices



# Non-Compliance Notices



# Fund Recovery Vendor

- Transworld Systems Inc. (TSI)
  - 5,102 Employer notices paid
  - 32,518 Employer notices waived
  - 42.76% of 87,979 Notices sent to TSI resolved

Notice Year /Quarter	Notices Sent to TSI	Notices Waived	Notices with payments	Amount Paid
2023 - 1	7,743	3,817	717	\$ 339,472.10
2023 - 2	7,612	3,957	750	\$ 279,475.86
2023 - 3	8,156	4,081	842	\$ 264,460.59
2023 - 4	8,010	3,762	592	\$ 178,706.21
2024 - 1	10,502	4,548	678	\$ 227,422.29
2024 - 2	10,862	4,187	501	\$ 152,787.62
2024 - 3	11,841	4,211	378	\$ 139,503.75
2024 - 4	10,668	2,257	338	\$ 112,634.03
2025 - 1	12,585	1,698	306	\$ 58,424.18
Total	<b>87,979</b>	<b>32,518</b>	<b>5,102</b>	<b>\$ 1,752,886.63</b>
% Resolved		36.96%	5.80%	

# Non-Compliance Notices Case Activity

- 28,073 Cases submitted
- 27,916 Cases closed and 157 being reviewed by Finance team
- 8,527 Contacts added to 6,471 employer accounts after notices sent out

Finance Activity	Q3 2023	Q4 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Q2 2025	Q3 2025	Q4 2025*
Total cases created	5,304	4,315	2,660	2,923	3,155	1,996	1,976	2,319	2,193	1,232
Avg. cases created per week	442	332	205	225	243	143	165	178	157	137
Avg. cases actioned per week	922	1,169	704	512	553	392	299	348	219	181
Avg. actions per day	185	250	151	108	114	83	64	73	45	39
Avg. cases closed per week	304	385	263	219	252	150	162	168	163	136
Avg. cases closed per day	64	83	56	45	52	33	34	35	34	29

\* As of Nov 30, 2025

# Non-Compliance Notices Case Activity



# Registration Outreach

- 5,221 Employer Mailers sent with 28% response rate
- 1,048 Employers remitted contributions of \$1.24M

Mailer Date	Mailers Sent	Accounts Registered with CTPL	Accounts Corrected with CTPL	Accounts Updated in CT DOL	Response Rate	Amount Paid
1/10/2025	1,445	389	27	12	30%	\$657,518
4/10/2025	2,393	650	41	23	30%	\$448,138
7/8/2025	945	208	4	5	23%	\$104,079
10/14/2025	438	106	0	0	24%	\$31,559
<b>Total</b>	<b>5,221</b>	<b>1,353</b>	<b>72</b>	<b>40</b>	<b>28%</b>	<b>\$1,241,294</b>

# Registration Outreach

Contribution Year	Mailer Date					Grand Total
	1/10/2025	4/10/2025	7/8/2025	10/14/2025		
2021	\$55,411	\$16,326	\$3,017			\$74,754
2022	\$52,596	\$29,956	\$3,465			\$86,017
2023	\$48,821	\$59,248	\$6,996	\$199		\$115,263
2024	\$134,205	\$93,649	\$9,942	\$1,103		\$238,899
2025	\$366,485	\$248,959	\$80,660	\$30,257		\$726,361
<b>Grand Total</b>	<b>\$657,518</b>	<b>\$448,138</b>	<b>\$104,079</b>	<b>\$31,559</b>		<b>\$1,241,294</b>