

OUTREACH & ENGAGEMENT QUARTERLY UPDATE JANUARY 9, 2025

2024 Recap



72 in-person events/appearances



30 press releases/media advisories issued



24 Paid Leave Podcast episodes



12 Paid Leave Spotlight Videos



8 Five Minutes of Impact Segments



24 Interviews/news stories



63 meetings with new partners

2024 Website and Digital Summary

Website

- 2.39M Sessions (up 12% YOY)
- 873,000 users (down 2% YOY)
- 10.97M pageviews (up 28% YOY)

Most viewed pages

- Claims: How to Apply
- How CT Paid Leave Works: CT Paid Leave and FMLA
- For Businesses and Employers: I am an Employer

Google Top Keywords:

- CT Paid Leave
- FMLA
- What is Connecticut Paid Leave
- FMLA CT
- CT Paid Leave business

Digital Ads

- 4.2M Impressions
- Included display, OTT/CTV, streaming audio, video pre-roll
- 0.54% CTR

2024 Social Summary

Facebook/Instagram

- 7.03M Impressions
- Employer videos performed best, with CTR from 2.38-4.35%
- "Good" CTR is 2-5%

TikTok

- 4.58M Impressions
- UGC content performed well
- UGC CTRs were mostly from 1.07-3.76%
- "Good" CTR for TikTok is above 1%

LinkedIn

- 784K Impressions
- 0.89% CTR
- "Good" CTR is 0.5-1%

YouTube:

- 930k views (up 34% YOY)
- 95 videos published
- Top Playlists
 - #1: Paid Leave Podcast (45%)
 - #2: Paid Leave Spotlight (22%)
 - #3: Testimonials (18%)

2024 Media Summary

Radio

 28 stations blanketing the state, both English and Spanish language

TV

- WFSB, WTNH, Fox 61
- Telemundo, Univision, Unimas

Outdoor

 Digital boards were shown on CT highways over 2M times

Print

- Ads in 4 publications
- 12 articles authored by CT Paid Leave

Looking ahead

Date	Event
1/14/25	SBA Resource Fair in Torrington
1/29/25	2025 Farm Manager's Summit at Chrysalis Center (Hartford)
	*CT Paid Leave will participate in breakout sessions regarding legal obligations with representatives from DOL, Access Health, and MyCTSavings
2/10/25	Erin will appear on WFSB's Great Day program
2/25/25	CBIA HR Conference in Southington
February date TBD	Erin will appear on WTNH's CT Buzz
3/21 and 3/22/25	SOGIEcon True Colors Conference at UCONN Storrs