



Connecticut Paid Leave

Update on CEO Goals

July 2026

1: Develop strategies for long-term health and growth of program

- Working closely with Spring and Aflac to monitor CT's claim trends, analyze program maturity, assess solvency and analyze various models.
 - Ensure information about trends and forecasts is provided to board members at monthly board and committee meetings
- Analyzing claim trends and funding models from other states to inform CT options.
- Analyzing coverage expansions adopted in other states and/or suggested by advocates to assess impact on program solvency

2: Mentor staff/create development opportunities for senior staff

- Identifying & assigning formal leadership & managerial training options
 - DAS/OPM training, LinkedIn Learning, etc.
- Identifying or creating opportunities for senior staff to represent CT Paid Leave at national or multi-state level
 - NASWA, CLASP, New Practice Lab, New America, DMEC, Paid Leave for All
- Working with senior staff to develop promotional pathways (within budgetary constraints)

3:Continue efforts to elevate national reputation of Authority and self

- Educating national/multi-state organizations about CT's program through leadership roles and speaking opportunities
 - NASWA, CLASP, Bipartisan Policy Center
- Actively pursuing speaking opportunities that build upon but are not solely related to the CT Paid Leave Program
 - CBIA When Women Lead, Shaping CT's Workforce, Forum@535
- Participating in university-led research involving paid leave
 - University of Washington, Yale
- Serving as the face of CT Paid Leave within CT at events and initiatives
 - CT Public Media Caregiver series, Aging Matters Conference, CT Women's Hall of Fame women's history month social media campaign, YWCA In the Company of Women

4:Continue to oversee expanded support to CT employers

- Developing content and recruiting expert presenters for the Leave Management Conference
- Directing the iterative improvements to the “Contact Us” platform and processing of inquiries/requests for assistance
- Mobilized senior staff to meet with large CT employers to identify claim-related pain points and improvement opportunities
- Delivering in-person and virtual training to employers, combining CT Paid Leave basics with research about the long-term benefits to employers



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Thank You