

A dark blue background with a pattern of stylized, overlapping leaves in a lighter blue shade. The leaves are arranged in a flowing, organic manner, creating a sense of movement and depth.

# Private Plan Communication & Audit Updates

November 5, 2024

# Two Examples of Approval Periods

## Private Plan Example One



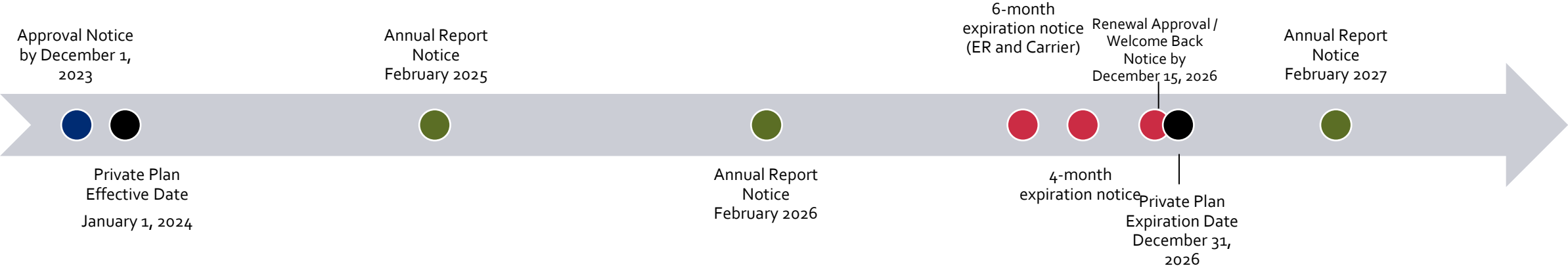
## Private Plan Example Two



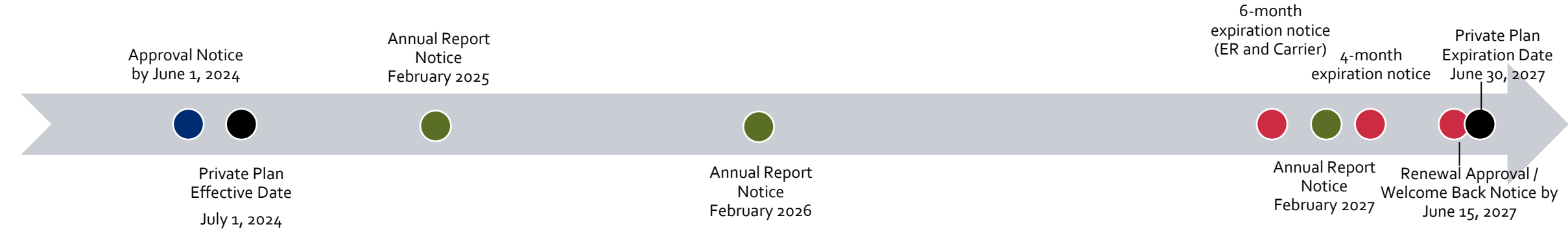
# Current Communications

Quarterly Private Plan Newsletters are sent at the end of the second month of each calendar quarter

## Private Plan Example One



## Private Plan Example Two

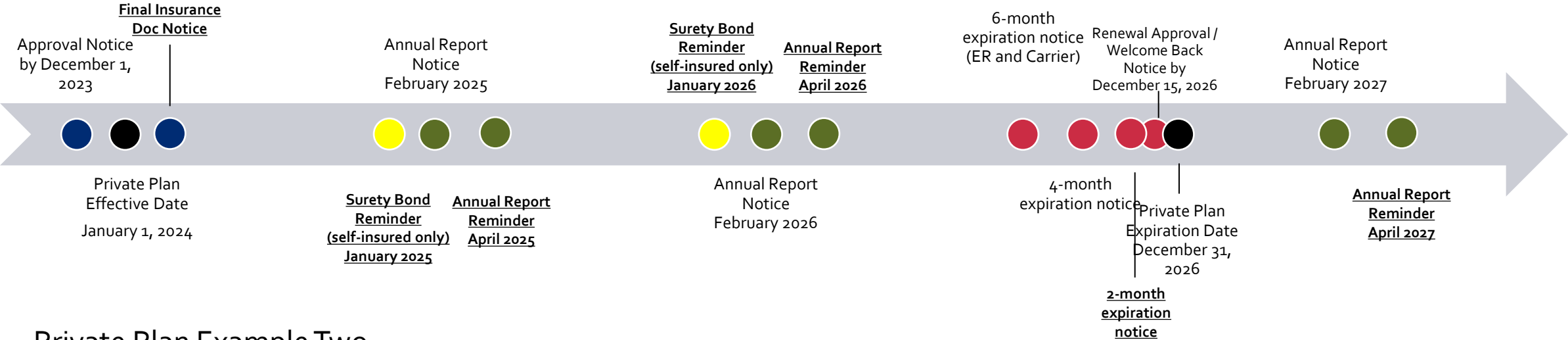


# Future Communications Plan

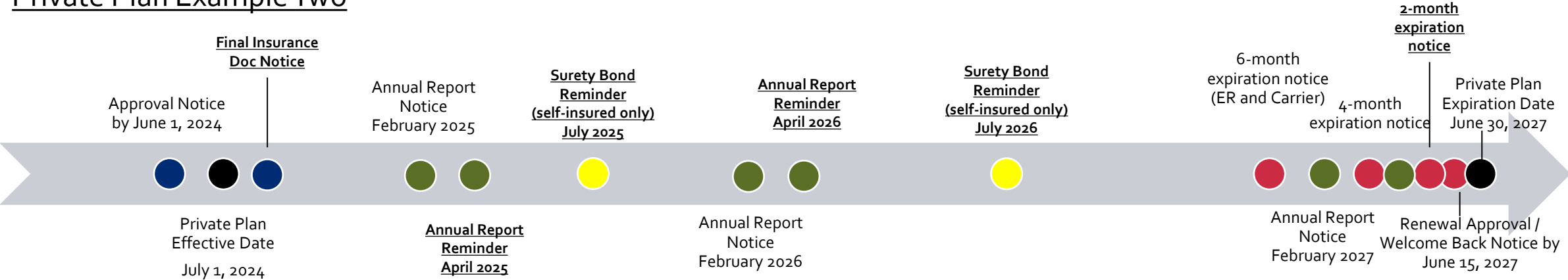
Quarterly Private Plan Newsletters are sent at the end of the second month of each calendar quarter

- Q4 newsletter dedicated to annual plan changes (minimum wage, contribution rate, Social Security cap)

## Private Plan Example One



## Private Plan Example Two



The background of the slide features a dark blue field with a lighter blue, stylized pattern of overlapping leaves and branches, reminiscent of a holly or ivy design.

# Private Plan Audit Updates

# Private Plan Audit Updates

Fourteen Audits have been launched in 2024

- Six in 2023

Additional team member

- Catherine Russo joined in October

Continual process improvements

- Kickoff meeting presentations
- Secondary “Elements of Claim Process” meeting with insurance carriers/claims administrators
- More efficient reviews of audit documents